

Position Profile

Job Title: RF Field Technician

Responsibilities:

Field Service Delivery

- Responsible for field deployment of equipment and solutions which involves lifting and racking equipment, servicing and repairing equipment, commissioning a wide variety of systems, performing surveys / audits, and providing educational workshops for end-users and our customer's internal technical resources.
- To be successful, the RF Field Technician will need to work closely with sales, engineering, and coordinating directly with the clients' technical team.
- Proper care and attention to details will be necessary to achieve customer expectations.
- Documenting and closing out each job/assignment with proper status updates, closeout documentation, as-built information and photo evidence.
- Capturing time and expenses accurately as defined by the requirements of the job.

Planning and Communication

- Based on schedule, the RF Field Technician will handle final coordination with the client.
- Travel and logistics surrounding the job is the responsibility of the RF Field Technician
- Communication is essential with members of the project team.
- Resolves deficiencies with vendors, onsite project management representatives, and Cartel's product management team. Maintains vigilance with costs, quality control, materials, and workups at the project level.
- Maintains onsite presence at project locations as needed, traveling outside the local office to participate in or lead field meetings, provide support and guidance to field staff with timely troubleshooting or problem solving, ensuring communication with vendors or other key parties.

Professional Development

- Maintains professional and technical knowledge by attending educational workshops, reviewing product publications, attending sales, and product training seminars.
- Stays apprised of technical advancements in the industry.
- Actively shares knowledge on new or developing technological innovations with team members.

Required Skills and Qualifications:

- Post-Secondary Education in Electronics, IT Systems, or Telecom preferred.
- Requires thorough knowledge in at least two of the following areas: wireless communications technologies, Tetra/P25, LMR, DAS, telecommunications, voice logging, radio dispatch systems.



- Excellent communication skills. Dedicated to meeting or exceeding the expectations and requirements of internal and external customers.
- Works well in team settings and independently when required.
- Learns quickly when facing new problems; flexible; innovative; analyzes both successes and failures for continuous improvement.
- Proficiency with Microsoft office suite.
- Bilingual, French and English desirable.

Cartel offers a competitive salary, profit sharing and extended health benefits and professional development allowance. If you are interested and meet the above criteria, please provide a resume and cover letter to careers@cartelsys.com

Cartel is an equal opportunity employer and welcomes applications from all interested parties currently eligible to work in Canada. We thank you for your interest, however, only those candidates selected for an interview will be contacted.

About Cartel

Founded in 1981, Cartel provides a wide range of products and services for government, industry and enterprise-driven telecommunications applications across Canada, including advanced wireless coverage enhancement, mission-critical voice logging and dispatch solutions, TETRA and Digital Mobile Radio systems, as well as integrated site monitoring command and control systems. Our beautiful Walnut Grove Langley, BC head office houses a large warehousing and engineering facility for systems design and systems integration and our branch offices span Canada to better serve our customer base.

Learn more about Cartel at:

www.cartelsys.com